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The National Association of QDDPs

naq

2081 Calistoga Dr., Suite 1S
New Lenox, IL 60451

NEW ORLEANS

For the Good of Others

Don't miss this opportunity to connect with and learn from DD professionals and leaders from across the nation!

naq
2010

For more information, please call the NAQ at:
(815) 485-4781 or visit: www.qddp.org

NEW ORLEANS

For the Good of Others

15TH
Annual NAQ Conference

August 10-13, 2010
The Sheraton Hotel
New Orleans, LA

naq
2010



15TH
Annual NAQ Conference

Schedule at a Glance

TUESDAY, AUGUST 10

8:00 a.m. - 5:00 p.m.
Registration/Info. Center

9:00 a.m. - 4:00 p.m.
Preconference Seminars

7:00 p.m. - 8:00 p.m.
Registration/Info. Center

THURSDAY, AUGUST 12

8:00 a.m. - 5:00 p.m.
Registration/Info. Center

9:00 a.m. - 10:15 a.m.
Keynote - The NAQ

10:30 a.m. - 12 noon
Breakout Sessions

12:15 p.m. - 1:30 p.m.
Conference-Wide Lunch

1:45 p.m. - 3:15 p.m.
Breakout Sessions

3:30 p.m. - 4:30 p.m.
Breakout Sessions

WEDNESDAY, AUGUST 11

7:30 a.m. - 5:00 p.m.
Registration/Info. Center

8:30 a.m. - 8:45 a.m.
Welcome Address

8:45 a.m. - 10:00 a.m.
Keynote - David Parker

10:15 a.m. - 11:45 a.m.
Breakout Sessions

12:00 p.m. - 1:00 p.m.
Conference-Wide Lunch

1:15 p.m. - 2:45 p.m.
Breakout Sessions

3:00 p.m. - 4:30 p.m.
Breakout Sessions

6:00 - 9:00 p.m.
Conference-Wide Dinner

FRIDAY, AUGUST 13

9:00 a.m. - 12 noon
Roundtable Discussions

9:00 a.m. - 12 noon
Film Festival

Please Note:
CEUs will be available for Illinois Nursing Home Administrators and Illinois QDDPs. Certificates of attendance will be given to conference attendees for a nominal fee.

Keynote



The NAQ
What Are You Thinking?

Keynote



David Parker
I Am So Glad to Be Here

National Association of QDDPs

Founded in 1996, the National Association of QDDPs is a membership organization comprised of qualified developmental disability professionals (QDDPs), case managers, program directors, executive directors, and some medical professionals. The NAQ promotes, protects, and advances the interests of DD professionals in service, application, research, and other means of improving human welfare.



For the Good of Others

YOU'RE INVITED!

Join disability professionals from around the nation for the 15th Annual NAQ Conference at the Sheraton Hotel in New Orleans, LA. On Tuesday, Aug. 10, choose one of two all-day Pre-Conference presentations. Then, enjoy your choice of breakout sessions from approximately 40 high quality learning opportunities through Friday, Aug. 13. Register now and prepare to work more effectively *For the Good of Others*.



Pre-Conference

USING TRANSPARENCY TO ATTRACT THE BEST OF THE BEST



Speaker:
George Suess

Do you want to increase consumer growth and satisfaction dramatically? How about boosting staff morale and retention? Or, would you prefer to reduce the injuries and headaches caused by untoward incidents, assaults, allegations of abuse and poor survey results? George Suess, CEO of The Arc of Delaware County (Delarc) loads this session with sound theory and practical tips to do just that.

Improvement begins with attracting and empowering the best of the best. These star performers don't want a job; they want to make a difference. They leave if constrained by indifferent management of underperforming coworkers. They bristle at double standards and bolt at hypocrisy.

George shares a proven model that has captivated and inspired audiences from coast to coast. Attendees will discover that transparency begins with clarity of values. In addition, they will learn how to:

- Create accurate job profiles that reflect values and assure integrity
- Develop outcome-based job descriptions to eliminate ambiguity and increase performance

- Make your recruitment and selection process stand out to attract the best
- Improve efficiency and effectiveness by converting from in-service training to what Delarc calls "in the course of service training"
- Use these same devices to address existing staff performance issues.

The best of the best want something different and powerful, something they can commit to and can be proud of. And so do you. Come to this presentation, and George will not only change the way you think about transparency, he will give you powerful new tools to attract and retain top quality staff.

ADVOCATING FOR GOOD HEALTH CARE: The Right Time, Right Place, Right Person, Right Way



Speaker:
Dr. Carl V. Tyler

QDDPs have an enormous influence on the organization and quality of health care services provided their clients with intellectual and other developmental disabilities. This presentation will help you examine, evaluate, and improve the health care services provided your clients through this 4-domain template: Right Time, Right Place, Right Person and Right Way.

Right Time refers to health care that anticipates and plans for potential emergencies, based on the client's past medical history and present, on-going health problems.

Right Place refers to health care that occurs in the environment with sufficient resources to evaluate and treat the health condition in the most expeditious and cost-effective manner.

Right Person refers to health care delivered by individual(s) with the training and resources needed to provide the best outcome.

Right Way refers to health care that exemplifies the core values of a patient-

centered medical home: comprehensive care through continuous healing relationships, with a whole-person orientation in a family and community context.

Dr. Tyler will illustrate these concepts utilizing specific case examples from his 20 years of experience in developmental disabilities medicine.



In advance of the conference, he also invites attendees to email him at tylerc@ccf.org with specific questions and topic areas of interest involving health care advocacy.



Conference (See Schedule at a Glance for session times.)

KEYNOTE PRESENTATIONS

The conference kicks off on Wednesday morning with "I Am So Glad to Be Here," a keynote address by David Parker. On Thursday, the NAQ offers "What Are You Thinking?" an exciting, interactive keynote presentation using Audience Response technology. This session provides an entertaining way to capture a real-life picture of your opinions on current issues facing QDDPs. Dynamic breakout sessions follow each keynote address!



Travel & Accommodations

The Sheraton Hotel in New Orleans, LA, is our conference headquarters this year. For reservations, call 888-627-7033. The rate for single/double occupancy is \$109 (valid through July 12, 2010). Mention the conference to get your discounted rate. For airport shuttle information, call Airport Shuttle at 866-596-2699 or visit www.airportshuttleneworleans.com.



Wednesday Conference-Wide Dinner

Join us Wednesday evening for dinner and live music (6-9 p.m.) at Bourbon Vieux, located on Bourbon Street just five blocks from the hotel. At \$75 per person, the buffet-style menu includes: Spring mix with Creole tomatoes, crumbled bleu cheese, pecans and raspberry walnut vinaigrette; chicken and andouille gumbo with white rice; corn macque choux; miniature spicy Natchitoches meat pies; grilled chicken pasta; crawfish etouffee with white rice; Cajun fried turkey with pistolettes and condiments; pecan praline bread pudding with Chantilly cream. Also included are three hours of unlimited drinks (beer, wine, Hurricanes and soft drinks). Space is limited so sign up early! Please indicate on the conference registration form whether you will attend and whether you will bring a guest.



Activities During and After the Conference

The Sheraton Hotel overlooks the Mississippi River and borders the French Quarter. It is on the historic streetcar line and just steps away from Harrah's Casino, Aquarium of the Americas and Riverwalk Marketplace. Don't forget to join your fellow attendees at the welcoming reception on Tuesday evening between 7 and 9 p.m. in the Sheraton's Armstrong Ballroom.



Mark your calendar, and make important strides this summer with NAQ!

15TH Annual NAQ Conference



Please Print

Registration Form

Full Name _____

Organization/Title _____

Mailing Address _____

City _____ State _____ ZIP _____

Phone _____ Fax _____

Email _____

Join NAQ today and save up to \$45!

Yes, I would like to join NAQ!

- Annual Full Membership \$50 – save \$5 (regular rate is \$55)
- Annual Student Membership \$25 – save \$5 (regular rate is \$30)

Pre-conference Rates (Tuesday)

(choose one session and rate that applies)

- "Using Transparency to Attract the Best of the Best" or
- "Advocating for Good Health Care: The Right Time, Right Place, Right Person, Right Way"
- Pre-conference—Member \$60 (save \$10 as a member)
- Pre-conference—Non-member \$70

Conference Rates (Wednesday-Friday)

- Conference—Member \$195 (save \$30 as a member)
- Conference—Non-member \$225

Daily Rate: Wednesday or Thursday (choose one) \$100

Group Rates:

- 5-10 registrants \$200 each 11-19 registrants \$175 each
- 20+ registrants \$150 each

Meals

- I prefer vegetarian meals (lunch)
- I plan to attend the Wednesday night dinner \$75 each
- I plan to bring _____ guests to dinner \$75 each

Total Amount Enclosed \$ _____

Method of Payment

- Check Enclosed (payable to NAQ) VISA
- MasterCard American Express Discover

Card No. _____ Exp. Date _____ 3-Digit Security Code _____

Signature _____

Detach and mail this form to:
National Association of QDDPs
2081 Calistoga Drive, Suite 1S
New Lenox, IL 60451

Or, register by phone: 815-485-4781,
Or, fax: 815-485-9145,
Or, register online: www.qddp.org

Please copy this form for additional registrants.